# Right of cancellation

1 As a consumer (i.e. a natural person who places the order for a purpose that cannot be attributed to your commercial or independent professional activity), you have a right of cancellation in accordance with the statutory provisions for contracts concluded outside business premises and for distance selling contracts.

2 The right of cancellation does not apply to contracts for the delivery of goods which are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer (cf. § 312g II no. 1 BGB)<sup>1</sup>.

3 If you as a consumer make use of your right of cancellation according to No. 1, you must bear the regular costs of the return shipment.

4 In all other respects, the provisions set out in detail in the following cancellation policy apply to the right of cancellation.

### Cancellation policy

# **Right of cancellation**

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period is 14 days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods.

To exercise your right of cancellation, you must notify

Lumen Christi, Hildegard Mohr, In der Linen 7, 52134 Herzogenrath, Germany, mohr-hildegard@web.de, 0049 163 6719061

about your decision to withdraw from this contract by an unequivocal statement (e.g. a letter, an e-mail to the address from which you received the order confirmation or a message via the contact form on https://www.lumen-christi.info/). You can use the attached sample cancellation form, but this is not mandatory.

If you make use of this option, you will immediately receive confirmation (e.g. by e-mail) of the receipt of such a cancellation.

To meet the cancellation deadline, it is sufficient for you to send your notification of exercising your right of cancellation before the cancellation period expires.

<sup>&</sup>lt;sup>1</sup> Here and elsewhere I refer to German law. The legal situation in your home country may be different.

#### **Consequences of cancellation**

If you withdraw from this contract, I shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the additional costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by me), without undue delay and in any event not later than 14 days from the day on which I am informed about your decision to withdraw from this contract. For this repayment, I will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment. I may refuse to refund you until I have received the goods back or until you have provided proof that you have sent the goods, whichever is the earliest.

You must return or hand over the goods to me immediately and in any case no later than 14 days from the day on which you inform me of the cancellation of this contract. The deadline is met if you dispatch the goods before the 14-day period has expired.

You bear the direct costs of returning the goods.

You shall only be liable for any diminished value of the goods resulting from handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

- End of the cancellation policy -

5 Lumen Christi provides the following information on the model cancellation form in accordance with the statutory provisions:

## Sample cancellation form

If you wish to cancel the contract, please complete this form and return it to:

Lumen Christi,

Hildegard Mohr,

In der Linen 7, 52134 Herzogenrath, Germany

mohr-hildegard@web.de:

- I/We (\*) hereby give notice that I/we (\*) cancel my/our (\*) contract of sale of the following goods:
- Ordered on (\*)/received on (\*)

- Name of the consumer(s)
- Address of the consumer(s)
- Signature of the consumer(s) (only in case of notification on paper)
- Date
(*) Please delete as appropriate

- End of the cancellation form -